

Media Advisory

For immediate release: January 28, 2019

FPS Food Process Solutions Open Parts & Service Centre A New US Facility to Provide Quick Service to the Industry

Vancouver, BC – FPS Food Process Solutions has opened a new Parts & Service Center in Cartersville, GA. FPS currently provides retrofits and services to clients anywhere in the world, and this new center will allow FPS to urgently ship parts and greatly increase the level of service available.

FPS retrofit specialists are not only experts with our equipment, but also equipment from other suppliers. The retrofit services largely help clients increase capacity and prolong freezer life while our service can help clients' equipment run optimally and minimize any downtime.

FPS offers comprehensive retrofit packages from system evaluations to complete structural and enclosure rebuilds. With recent global attention on environmentally friendly practices and food safety concerns, existing equipment can be evaluated and upgraded to energy efficient operation and meet current hygienic demands.

Here is a list of retrofits and services available:

1. Clean in Place (CIP) Retrofit
2. Upgrade OEM Freezer enclosure
3. Belt Replacement and upgrade drive system
4. Stacker belt freezer Retrofit
5. Technical support and Service on OEM Freezers
6. Routine service agreement on OEM freezers
7. OEM Freezers Upgrade and retrofit
 - a. Air Flow Optimization
 - b. Performance Analysis
 - c. Energy Consumption Analysis
 - d. Control system Upgrade
 - e. Prolong operating hours analysis

24-Hour Service and a Support Hotline is also available to clients who need urgent help. FPS provides immediate support with emergency service, product inquiry, spare parts support, and more. Our technical support specialists provide immediate responses to questions.

Service inquiries can be made at the following numbers:

North American Toll-Free: 1 (877) 710-8660

Vancouver Hotline: 1 (604) 283-9350

ABOUT FPS Food Process Solutions:

Who We Are

FPS Food Process Solutions is based in Richmond, BC, Canada about 5 miles away from Vancouver. We maintain sheet metal fabrication, a machine shop, specialized insulated enclosure manufacturing and control panel assembly in-house, so each component is specifically designed for freezing and cooling applications. We believe that investing on in-house manufacturing ensures our customers receive the highest quality and best technologies in their freezing and cooling equipment.

FPS has a combined 178,000 sq. Ft space, including our headquarters, three manufacturing facilities, parts & service center and a soon to open an office in the Netherlands.

Our Vision is to Revolutionize Hygienic Standards

We use the most leading-edge technology and innovation to move our industry forward. Our focus on hygiene is the foundation for safe food production. Our purpose is to revolutionize the food processing industry and ensure the safest and cleanest global food production for all.

Our Mission is to Set a New Standard

We invest in our people and partners. We believe the best results come from strong collaborations. We aim to raise the bar in our field by providing close client relationships, offer outstanding levels of service, and implement global hygienic standards. We believe that together, we will set a new standard.

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For more information contact:

Justin Lai, VP Marketing & Sales
FPS – Food Process Solutions
Phone: 604-232-4145
www.fpscorp.ca

Vera Wynn-Williams
ICONIC Strategy, Marketing & Design
Phone: 250-516-4903
Email: vera@iconicpartner.ca