

## 2026 IPPE FAQ

**1. Will IPPE be postponed or canceled due to winter weather?**

The 2026 IPPE will proceed as scheduled. If conditions create safety concerns for attendees, exhibitors or staff, information will be communicated promptly through official IPPE channels.

**2. How will I be notified if there are schedule changes or delays?**

Updates will be shared via e-blasts, the IPPE website, the official 2026 IPPE app and IPPE social media channels. Please ensure your contact information is up to date.

### Travel & Transportation

**3. Is Hartsfield-Jackson Atlanta International Airport open?**

Hartsfield-Jackson Atlanta International Airport is currently operational. Attendees should check directly on the airport [website](#) and with their airline for the most up-to-date flight information, as delays or cancellations may occur.

**4. What happens if my flight plans are disrupted due to the weather?**

We recommend monitoring airline notifications closely and allowing extra travel time. Many airlines have already sent out notifications to their passengers. IPPE will share guidance and updates as available.

**5. What roads are open around the Georgia World Congress Center (GWCC)?**

Road conditions may change quickly. Attendees are encouraged to consult local traffic updates, navigation apps such as Waze, Google Maps or Apple Maps, or the Georgia Department of Transportation for current information.

**6. Do you know if public transportation (i.e., MARTA) will be shut down temporarily? What other transportation options are available?**

To stay updated with Atlanta transportation system statuses, click [here](#). Rideshare services like Uber or Lyft, taxis and hotel-arranged transportation may still be available depending on conditions. Please confirm availability directly with providers and allow extra travel time. To stay updated with Atlanta transportation system statuses, click [here](#).

**7. Will IPPE shuttle buses still run their planned routes?**

IPPE shuttle service starts Tuesday morning at 7 a.m. EST. As of now, the shuttle busses will operate on schedule. The IPPE show organizers may modify schedules if inclement conditions require it. Routes and stops are assessed regularly, and any service changes will be communicated through official IPPE channels. IPPE shuttle bus service and other transportation information can be found [here](#).

**8. Should international attendees plan differently?**

International attendees should allow for extra travel time and review visa requirements and travel insurance options well in advance.

## Hotels

**9. Due to travel disruptions, I will not make it to my hotel by check-in. Whom should I contact to avoid a room cancellation?**

Please contact your hotel directly as soon as possible to advise them of your delayed arrival. If you booked through the IPPE housing block, you may also contact the IPPE housing provider, Maritz, for assistance. Call Customer Service at 864.208.2586. Email Customer Service at [IPPE@maritz.com](mailto:IPPE@maritz.com).

**10. My hotel is far from the GWCC. Is it possible to move my reservation closer?**

Hotel availability is limited. Requests to modify reservations should be directed to your hotel or the IPPE housing provider, Maritz, who can advise on availability and options. Call Customer Service at 864.208.2586. Email Customer Service at [IPPE@maritz.com](mailto:IPPE@maritz.com).

**11. If my hotel loses power, does it have a back-up generator? Or, will I be moved to another hotel?**

IPPE's housing provider, Maritz, is working with the hotels to understand their back-up electricity options and make contingency plans should power be lost. Maritz and/or the hotel would reach out to impacted guests, should the situation arise, with details on plans.

**12. Do you expect hotel restaurants or other food service options to remain open, in case I am stuck in my hotel due to inclement weather?**

Each hotel will have various plans so that it can maintain some food service options while still keeping its staff, who must commute to/from work, safe. IPPE's housing provider, Maritz, has indicated that hotels are working hard to bring in food deliveries ahead of the storm to maintain food service options for hotel guests, but may have changes to menus or options, pending extenuating circumstances.

**13. Are hotels and the GWCC prepared for winter weather?**

While we cannot predict the complete winter storm impact, Atlanta's major hotels, the GWCC and airport have established protocols to manage winter weather conditions as best as possible to maintain safe operations.

## Atlanta Area

**14. Are restaurants and businesses remaining open despite weather conditions?**

With potential impacts lingering following the winter weather event in metro Atlanta Jan. 24-25, several businesses may have delayed or canceled openings to allow their staff to get or stay home safe. Travelers are encouraged to visit official event, venue and restaurant websites or call businesses directly to confirm the most updated information. Click [here](#) to find out more.

**15. Does winter weather typically impact Atlanta?**

Atlanta generally experiences mild winters. However, occasional winter weather events, such as ice or snow, can occur. While these are infrequent, forecasts are actively monitored to ensure attendee safety and convenience.

## **Special Accommodations**

### **16. I have a disability. Where can I find assistance accessing the GWCC building safely?**

Contact the GWCC Guest Services desk at 404.223.4000 or contact IPPE Show Management via email at [info@ippexpo.org](mailto:info@ippexpo.org). Accessible entrances and assistance services are available.

## **IPPE Education Programs**

### **17. Will there be a virtual option for IPPE education programs?**

All education programs and meetings scheduled at the GWCC are planned to be held in person.

## **IPPE Related Questions**

### **18. What is the refund policy?**

IPPE has a no-refund policy. Any weather-related exceptions or special considerations will be addressed after the show.

### **19. Who can I contact with additional questions?**

For event-specific concerns, please contact the IPPE customer service team via email at [info@ippexpo.org](mailto:info@ippexpo.org).